

Thames View Infants



Bastable Avenue
Barking, Essex
IG11 0LG

020 8270 4317



Paul Jordan
Headteacher

Rosa Corcoran-Jones
Deputy Headteacher

Adam Dobson
Assistant Headteacher

Kelly Ager
School Business Manager



Office@ThamesViewInfants.org



ThamesViewInfants.org



@TVInfants

03 September 2026



Dear Parents/Carers

Arbor Parent Portal

What is Arbor

Arbor is our pupil database. You can view attendance, attainment, receive messages, consent to visit, pay for uniform, book parents' meetings and much more.

Our Communications are all digital, and we encourage all parents to download the Arbor app. The Arbor app can be downloaded by scanning the QR codes below and also from the Google Play store and in the Apple App Store. This will allow you to access Arbor on your mobile device.

We send in-app messages via Arbor that pop up as notifications on your phone. Sometimes we might also send emails, that will be sent to the email address you have registered with us.

Android Play Store



iOS App Store



Graded Outstanding Again!

2024



National College
for Leadership of Schools
and Children's Services



National College
for Leadership of Schools
and Children's Services



The site can also be accessed via web browser <https://login.arbor.sc/>. To ensure you can access all the system's functions we recommend Google Chrome.

First Time Logging In

When accessing Arbor for the first time, use the email address that you gave to the school in your contact information as your username.

Click "First time logging in?" and set up your password.

When you log in for the first time only, it will ask you for your child's date of birth and to tick the box stating that you accept Arbor's standard terms and conditions. If you are unable to login, speak to the Staff in the Office, and they will help you.

Brief Overview of the App:

Watch this YouTube Video: <https://www.youtube.com/watch?v=kFCuC1NyH5U>

Arbor Parent Portal Guides

There is lots of help for parents and guardians at the [Arbor Help Centre](#).

Here are a few helpful guides that take you through some of the features of the Arbor parent portal.

- [Parent Portal Leaflet](#)
- [Log into the Parent Portal and the Parent App](#)
- [Troubleshooting login issues – why can't I login to my school's Parent Portal or Parent App?](#)
- [A quick introduction to Arbor for guardians and parents](#)
- [Parent Portal and App – Profiles, messages and meetings](#)

Yours sincerely,



Paul Jordan
Headteacher