

# Thames View Infants



Bastable Avenue  
Barking  
Essex, IG11 0LG  
020 82704317  
07950 440 843 (texts only)

Paul Jordan Headteacher  
Paul.Jordan@TVIacademy.org

Claire Smith Deputy Headteacher  
Claire.Smith@TVIacademy.org

Office@TVIacademy.org  
ThamesViewInfants.org  
We Tube @TVInfants

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Dear Parents/Carers,



## Operation Encompass

Thames View Infants has been given the opportunity to take part in a project that will run jointly between London schools and the Metropolitan Police. This project is known as Operation Encompass and it will help us all to make sure that our children and their families are safe, happy and get the help they need when they need it. You might not know but we can help with lots of issues. The best thing to do is to come and talk to us, we'll do what we can to support you.

Operation Encompass is a service that notifies school that any child under 18 year o age had witnessed or been involved in a domestic incident. This is normally when the police have been called to a home where children are present. The school is question is normally contacted the following day. Fi Bashir is our Child and Family Professional, she acts as a Designated Safeguarding Lead. Every school is required to have one by law. Fi will be in charge of Operation Encompass at Thames View Infants. If you want to know more then please come and speak to her.

All information that is received frm the operation is held in the strictnesses of confidence and will be used to ensure that families who need help in difficult or complicated times get that help quickly. We are not here to judge, only offer time, space, advice and get other professionals to help if needed.

We can all help each other, our community is a strong and supportive one. If you are worried about a a child or family come and see us, or in an emergency call the police. You can also contact the NSPCC to log your concerns yourself and so I've included the links to the NSPCC website and their phone number below:

<https://www.nspcc.org.uk/>

NSPCC: 0808 800 5000



We're a PAPERLESS School – so you must download & register your ParentMail App to receive e-newsletters, to book after-school clubs & Parents' meetings or to confirm consent for educational visits.

Remember we are here to help, happy healthy families thrive and that's what we aim to support at Thames View Infants.

Please do come and see us with any questions about Operation Encompass, or Fi's role and our policies regarding safeguarding and child protection.

Best wishes,

Yours sincerely



Paul Jordan  
*Headteacher*

